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# Cashless Student Insurance Claim Process

## Student - Reimbursement Settlement

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- Inform our help line numbers mentioned below to register a claim. You can get in touch with our TPAs at the following:

From USA and Canada: + 1 866 625 8529 (Toll Free)

From the rest of the world: +91 11 4189 8868 (Call back facility)

In India: 1800 113 66 (Toll Free & Accessible only in India)

Fax: +91 11 4189 8801

E-mail- [travelclaims@icicilombard.com](mailto:travelclaims@icicilombard.com)

- The TPA will verify the identity of the caller.
- In case of an emergency - accident or sudden illness – contact the help line number at the earliest you can.
- In case of death of the insured, if the Bail Bond benefit has been availed, the insured's immediate family members or the sponsor needs to submit an official death certificate within a month of the insured's death. A statement from a physician mentioning the cause of death also needs to be submitted within a month of the insured's death. Death certificate from relatives or spouses will not be accepted.
- The TPA will reimburse all claims in India in Indian rupees at the exchange rate specified by the Reserve Bank of India, as applicable on the date the amount is billed.