

\*\*\*\*\*

## **Student - Cashless Claim Settlement**

\*\*\*\*\*

- Inform our help line numbers mentioned below to register a claim. You can get in touch with our TPAs at the following:  
From USA and Canada: + 1 866 625 8529 (Toll Free)  
From the rest of the world: +91 11 4189 8868 (Call back facility)  
In India: 1800 113 66 (Toll Free & Accessible only in India)  
Fax: +91 11 4189 8801  
E-mail- [travelclaims@icicilombard.com](mailto:travelclaims@icicilombard.com)
  
- The TPA will verify the identity of the caller.
  
- In case of an emergency - accident or sudden illness – contact the help line number at the earliest you can.
  
- In case of death of the insured, if the Bail Bond benefit has been availed, the insured's immediate family members or the sponsor needs to submit an official death certificate within a month of the insured's death. A statement from a physician mentioning the cause of death also needs to be submitted within a month of the insured's death. Death certificate from relatives or spouses will not be accepted.
  
- Once the above is done, TPA would directly settle all costs on the Company's behalf.
  
- If the service provider does not accept direct payment from the TPA, the cost will then have to be borne by the insured. The company would reimburse these costs on submission of required details.