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# E Marine

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## eMarine - Making Waves

Tata AIG believes in empowering its clients and with this in mind has launched eMarine.

This facility has been introduced in India after it had been tried and tested and proved to be a resounding success in Hong Kong, Singapore, Taiwan, Malaysia, Indonesia, China & Philippines.

### **What is eMarine?**

eMarine or Electronic-marine is an extremely user-friendly Web based tool. It makes insuring with Tata AIG a truly pleasurable experience.

### **Benefits of eMarine:**

- The client can issue Marine insurance certificates Any time, Anywhere-from the comfort of his office/home to meet his business requirements.
- Any number of users in the client's organization even from different locations can operate eMarine with distinct user Ids and passwords.
- The certificates can be viewed at various stages during issuance. Changes, if any, can be made then and there ensuring Quality documentation.
- As the records get updated simultaneously at our office too, there is No Need to submit separate declarations/details of certificates issued.

- Balance available in the Deposit a/c can be Viewed by the client at any point of time facilitating timely replenishments.
- The unique Encryption code on every insurance certificate facilitates Verification of its authenticity, by any third party, anywhere in the world by simply logging on to our website and giving the encryption details.
- Absolutely Free. Being an added benefit we offer our clients, there is no fee charged for eMarine usage. Neither is there any need to install additional software. The only requirements are Internet connectivity and Acrobat Reader Version 4 and above.

### **Security Concerns**

While developing this tool, the most important factor considered has been the security of data submitted by the client. The following features ensure that eMarine is 100% Secure.

- Data input and Information Access only by distinct user Ids and passwords.
- During eMarine operation, if PC left unattended for more than 5 minutes, Automatic Timeout takes place necessitating a new login.
- The Server is maintained and monitored as per AIG's strict worldwide standards.